



Bow Medical Practice



When the Practice is CLOSED call 111 when you need medical help, but it's not a 999 emergency.

You should use the NHS 111 service if you urgently need medical help or advice but it's not a life-threatening situation.

Our telephones play a recorded message providing you with information on what to do when the Practice is closed, along with our opening hours.

For immediate, life-threatening emergencies, continue to call 999.

Have you heard about.....



You don't need to wait for an appointment or for the phone lines to open to be able to contact us, eConsult is available 24/7!

We can help you with administrative queries or medical advice, avoid the queues, click on the eConsult link on our practice website www.bowmedicalpractice.co.uk



NHS

Avoid the queues

You don't need to wait for an appointment to consult your GP, go online now and beat the queue.

We will get back to you by the end of the next working day and you may not need to come in.

Get answers you need in 3 easy steps.

1. Visit the practice website and click on "consult our doctors online"
2. Click on "I want help for my condition" and click on your condition
3. Click on "consult my GP"

econsult Advice from your GP online without having to wait for an appointment.

Consult our doctors online

Our eConsult service lets you:

- Request advice and treatment from our practice online
- Get self-help advice for hundreds of common conditions

GET STARTED

Online Access

We are pleased to offer online patient access, this enables you to book an appointment and order your medications securely online. For more information please visit our practice website www.bowmedicalpractice.co.uk or visit www.patient.co.uk/access To register for this service, please enquire at reception.

Order repeat prescriptions with **Patient access**

Minimise your trips to the practice by requesting your prescriptions online.

- ✓ View
- ✓ Request
- ✓ Check progress

Manage your prescriptions on the phone with the **Patient Access app**

Ask at reception for details and visit www.Patient.co.uk/access

emis

Book your next appointment with **Patient access**

Manage your appointments online, at home or work.

- ✓ View
- ✓ Book
- ✓ Cancel

Manage your appointments on the phone with the **Patient Access app**

Ask at reception for details and visit www.Patient.co.uk/access

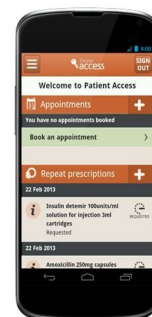
emis

Get the free Patient Access app

- We are now offering services through the Patient Access app:
 - Book appointments
 - Order repeat prescriptions
 - Message the practice
 - Update your details

- Register for Patient Access at reception
- Once you are registered the app is free

Download for free at patient.co.uk/accessapp



Not Able To Attend An Appointment?

Whilst we understand that sometimes unforeseen circumstances may prevent you from attending an appointment it is very important to let the surgery know. This will enable us to reallocate appointments to others.

Staff Training

The practice will be closed for training from
1.00pm on Wednesday 31st October



SURGERY WEBSITE

www.bowmedicalpractice.co.uk

View and print copies of our newsletters, forms and other important information . See when we are open , meet the team and keep up-to-date! **Find us on**

facebook

HOME VISITS AND EMERGENCY CALLS

These are provided for the housebound and those who are genuinely too ill to be moved.

Please make all requests for home visits before 11 am

Patient Participation Group (PPG) NEW MEMBERS WELCOME

Are you interested in helping shape the future of medical services in Bow. The group meet three or four times a year at the practice. If you are interested in joining the patient group, have a suggestion or request or would like further information, please leave your details at reception and we will ask a member of the group to contact you.

Alternatively you can e-mail the group: bowpatientgroup@gmail.com



Opening Hours

Bow - Main Practice

Monday—Friday 8:00am— 6.30pm

North Tawton branch surgery

Monday	8.00am—1.00pm
Tuesday	8.00am—6.00pm
Wednesday	Closed
Thursday	8.00am—6.00pm
Friday	8.00am—1.00pm

Bow - Dispensary

Monday—Friday
8.00am—1.00pm & 3.00pm—6.30pm

How to contact us



Reception Tel: 01363 82333
8.00am—6.00pm



Email: Bowmedicalpracticeenquiries@nhs.net



Dispensary Tel : 01363 82749
11am—1pm & 3pm—5.30pm



Email: Bowmedicalpracticedispensary@nhs.net



www.bowmedicalpractice.co.uk